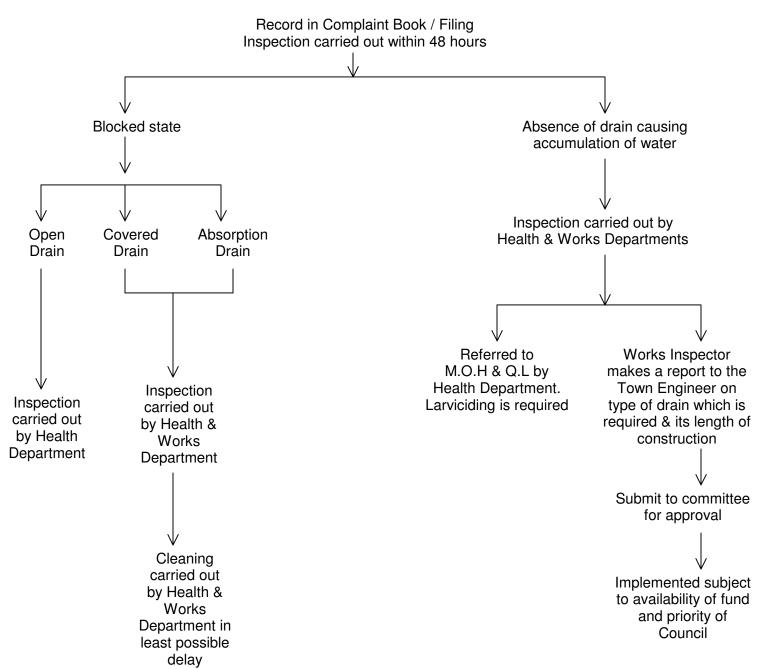
MUNICIPAL COUNCIL OF QUATRE BORNES

PROTOCOL USED IN ADDRESSING COMPLAINTS ABOUT DRAINS

3 Types of drains within the Township: -

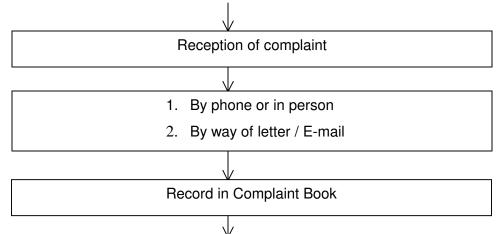
- (i) Open drain
- (ii) Covered drain
- (iii) Absorption drain

Complaint for cleaning of drain (by way of letter / e-mail / telephone or personally)



MUNICIPAL COUNCIL OF QUATRE BORNES

PROTOCOL USED IN ADDRESSING COMPLAINTS FOR CLEANING OF BARELANDS



Inspector of region carries out site visit within 48 hrs to evaluate whether complaint is justified or not. When same is justified, a notice is served upon owner for cleaning of his / her vacant premises if known as per provision made under section 24 of GN 63 of 2012 Quatre Bornes Collection and disposal of refuse (Amendment) Regulation 2012

On failure of the owner or occupier to comply with the requirement of the notice mentioned in Regulations 24, the Council shall in addition to section 30 (1),

- (a) Where owners of vacant premises that are partly or wholly covered with undergrowth are unknown and untraceable, be empowered to enter upon the said land / premises and cause all works necessary for the cleaning of the land
- (b) Recover all sum spent by it for that purpose as a civil debt as per records kept a t the Council, from the owner

If the author of nuisance does not comply with the notice served upon him / her within the prescribed delay, prosecution is initiated.

Where the owners are unknown and untraceable, the said barelands constitute an eyesore and nuisance, same is cleaned by the Municipal labour force.